



VOICE COMMAND IN GMAIL

Feature Overview

An overview of the feature's functionalities, benefits, and implementation details.

Mirjana Erić



Voice Command for Gmail: Feature Overview

1. Introduction

Voice Command is the latest Gmail feature designed to improve the user experience by enabling users to perform various email-related tasks using voice commands. The feature is available on the Gmail website and in the mobile app.

This document outlines the features, benefits, and implementation details of the Gmail Voice Command.

2. Feature Description

Voice Command uses advanced speech recognition technology to interpret user commands and carry out corresponding actions in Gmail.

Its key functionalities include:

- Composing emails
- Sending emails immediately or scheduling them for later delivery
- Organizing emails
- Searching for specific emails
- Managing Gmail settings

Users activate Voice Command by clicking the microphone icon in the Gmail header or saying, “Hey Gmail”.

3. System Requirements

Voice Command supports the following platforms:

- Web browsers: Google Chrome, Mozilla Firefox, Apple Safari, and Microsoft Edge
- Mobile devices: Android (6.0+) and iOS (13.0+)

Initially, Voice Command will support English, Spanish, French, German, Portuguese, and Italian. More languages will be added in future updates.

4. Privacy and Security

Voice Command complies with Gmail's privacy policy, ensuring secure and confidential handling of user data. Voice commands are processed in real time and not stored. All voice data transmitted between the user's device and Gmail servers is encrypted using industry-standard protocols. As a new feature, Voice Command activates automatically, but users can disable and enable it again in the Voice Command section of the Gmail settings.



5. Integration and Compatibility

Voice Command seamlessly integrates with existing Gmail features. The feature is designed to work with assistive technologies, such as screen readers, making it accessible for users with visual impairments or other disabilities.

6. User Education and Support

Gmail will help users learn how to use Voice Command with in-app tutorials and guided walkthroughs. A detailed user guide with a list of supported voice commands and F&Q, will be available in the Gmail Help Center. Users can provide feedback and seek assistance through Gmail's standard support channels.

7. Roadmap and Future Enhancements

Future updates to Voice Command will focus on expanding language support, improving speech recognition accuracy, and introducing new voice-enabled features based on user feedback and demand. This will include the integration of a synonym list to enable the use of several voice commands for the same thing.